



# APOC Exchange CRISIS MANAGEMENT

DUS Airport

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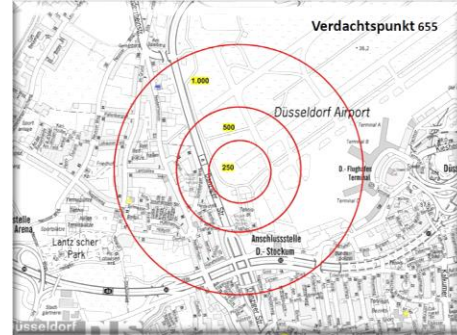
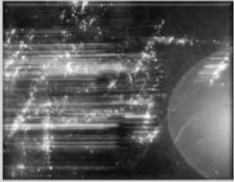
# APOC DUS Crisis Management



# Crisis Management

## Events Runway closed and Terminal evacuation

- Unexploded bombs dating back to World War II are still commonly found in Germany
- Evaluation of aerial photos



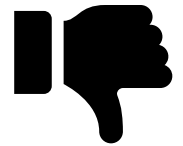
A5454/16 NOTAMN Q) EDGG/QMRLC/IV/NBO/A /000/999/5116N00645E005 A) EDDL B) 1609212159  
C)1609232245 D) DAILY 2159-2245 E) RWY 05L/23R CLOSED DUE TO BOMB DISPOSAL. KEEP CAUTION.  
CREATED: 19 Sep 2016 11:06:00

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C) 609232245 D) DAILY 2159-2245 E) RWY 05R/23L CLOSED DUE TO BOMB DISPOSAL. KEEP CAUTION.  
CREATED: 19 Sep 2016 11:05:00

# Crisis Management

Events

Industrial Action





# Crisis Management

## Events

### Runway Incidents and Accidents

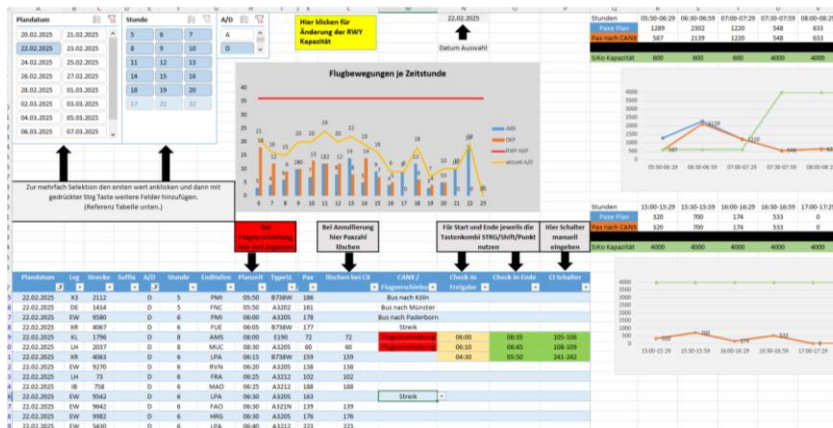


# ACC - Airport Control Center APOC DUS

- Start the information process with the stakeholder as soon as possible



- Retrieve information about the issue of each partner on their possibilities and capacity
- Calculate the max. capacity during the special event and coordinate the operations



## Representatives of the Airport / Airlines / Ground Handlers / Authorities

1 AAS (AVP) 51021	2 EW Connex 51024	3 AAS (ADR) 51017	4 Federal Police 51031	5 Security Control 51032	6 Terminal Coordination 51016
7 EW OPCO 51025/35	8 AHS 51022	9 ACC Shiftleader 51000	10 ACC Shiftleader 51001/2	11 WISAG 51027	12 Condor 51026
13 FDGHG Bus Dispo 51023	14 Stand & Gate 51013	15 Flight Data Management 51011	16 Check In & Arrival Belts 51012	17 A2A Process Management 51015	18 D-1 Planning 51014

# ACC - Airport Control Center APOC DUS

- Inform the stakeholders about the foreseen action and keep them in the loop
- Inform the passengers about the situation
- Inform the airlines about the reduction rate of the flight plan and follow up
- ... to optimize the overall operational process for the event
- Monitor the operations and the effect of the taken measures

**Target: resilient and smooth operation of the remaining flights and no chaos in the terminal**

**Best usage of the remaining capacity and reduce cancelations to a minimum**

EUROCONTROL Airport Corner: Pre-tactical/Tactical Airport Information

Event Name: Bomb disposal

Event Description: WWZ bomb disposal during night curfew

Event period: Start Date: 21/09/2016, End Date: 21/09/2016

Current Status: Completed

Event probability: What is the probability of the event? 100 %

Event Type(s) / Purpose(s): Infrastructure Change, System Change, Operational Procedure Change, Maintenance, Special Event, TMA Change, Airport Traffic Switch, Training, Environmental, Other, Bomb disposal, Weather, Industrial Action, Capacity Enabler, Efficiency Enabler

Coordination among stakeholder(s): Among which stakeholder(s) this event information has been coordinated? Main Center Airline, Local ATC, FMP, Other Airlines, Ground Handlers

NOTAM Reference: A4545/16, A4546/16

AIP Reference: Enter AIP Reference

Capacity Impact(s): Benefit(s), Temporary Negative Impact(s)

Inherit event period	Current capabilities - Normal conditions	Capacity	Demand reduction requested from the airlines?	Requested percentage of rights to be cancelled by AOs?	Additional Impact Information
Start Date	Start Time (UTC)	End Date	End Time (UTC)		
No capacity impact(s) reported					

Event Additional Information: WWZ bomb disposal during night curfew, no emergency landing/diversions accepted

Files: No file was uploaded

Confidentiality: Public, Non-public, Restricted to EUROCONTROL only

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# Thank you very much for your attention!

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